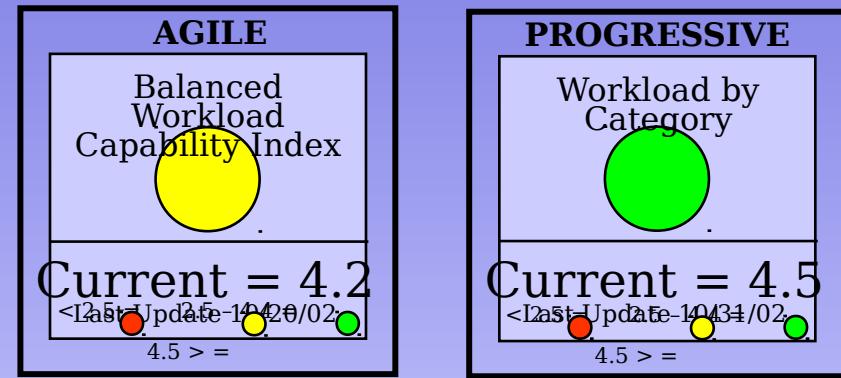
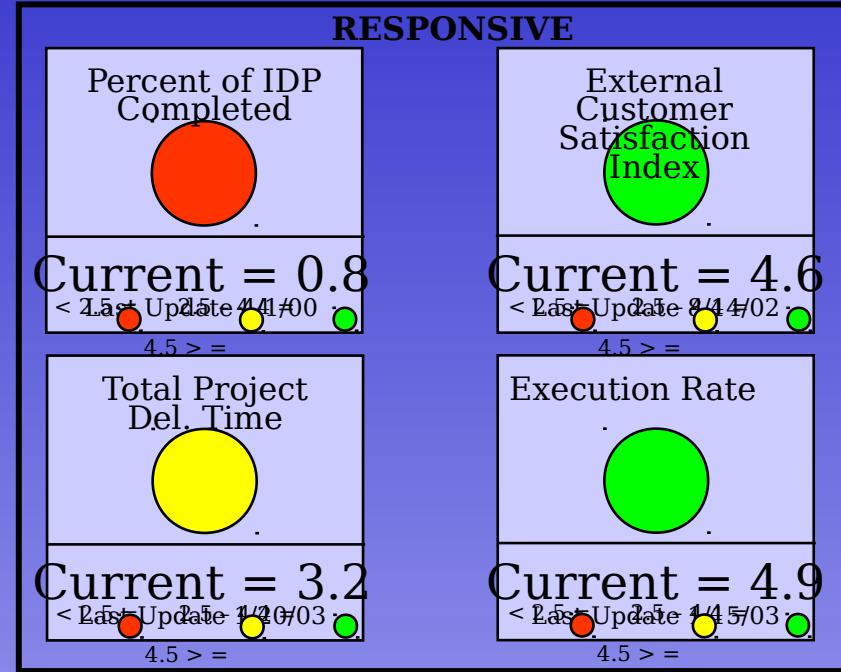
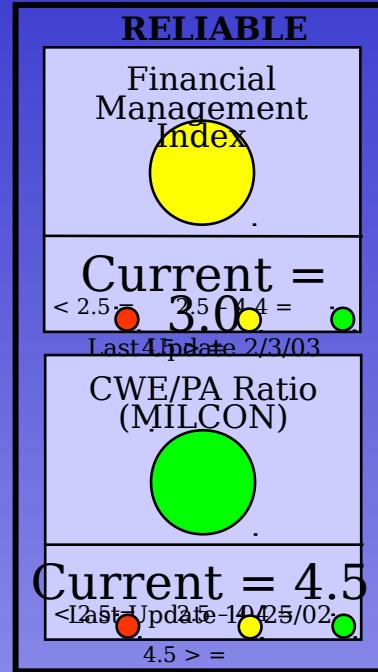
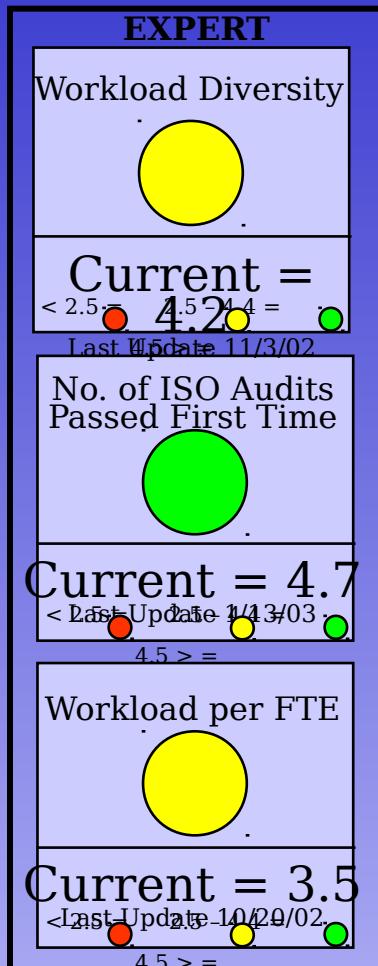


Kansas City District Performance Metric Indicators



DIRT KICKER



We want to be the fastest gun in the (mid) west when it comes to delivery of quality projects within budget. We'll do this through continuous improvement in our project delivery process using PMBP principles.

JUST IN TIME CONTRACTING

AFIRE:
Adaptive
Flexible
Innovative
Responsive
Effective/Efficient



GLASS DISTRICT



**Our business processes are open to you.
We welcome you to look in them. Pull
back the curtains. Have you looked at the
Corps business processes lately?**

EMBRACE THE CUSTOMER

Moving from a business relationship to a personal, “want-you-to-win” relationship. We base our success on the customer’s ability to accomplish their needs.



METL BASED TRAINING



When it comes to training, we use Mission Essential Task Lists to assess our proficiency, develop realistic IDP's and meet commitments to employees. We train when and where needed to help employees develop the skills they need to meet the mission.

ISO 9001

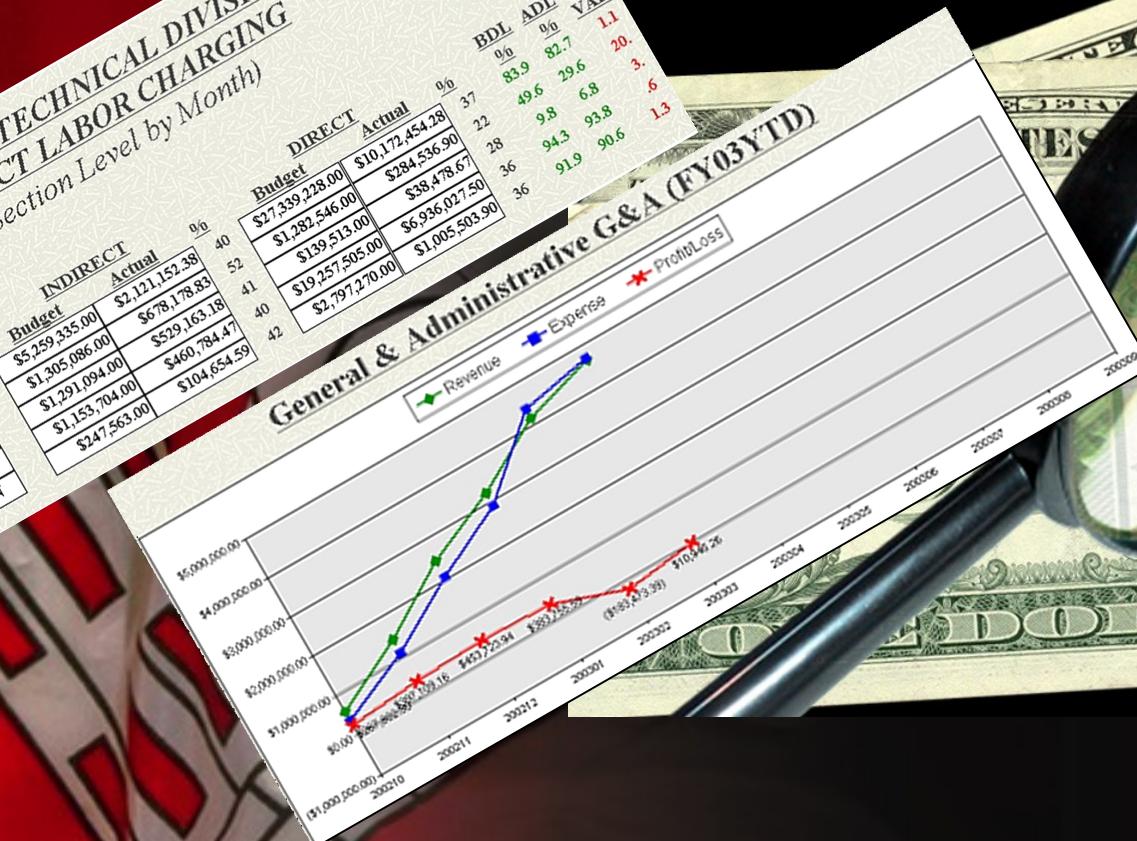


**An organizational commitment to the use of
Best Business Practices and continuous
reinvention. We're better today than
yesterday...not as good as we'll be tomorrow.**

MONEY WATCH

CENWK TECHNICAL DIVISION
DIRECT LABOR CHARGING
(Section Level by Month)

CAL DIVISION
VALIDATED DEPT OH
RACTING
PERSONNEL
OPERATIONS DIVISION
REAL ESTATE DIVISION



CHARETTES



**Improved understanding and agreement
mutual accountability with our customers on
concepts, standards of quality, budgets and
performance periods.**

EMPOWERED TEAMS



A major shift in power where our teams & management work together in the decision making process. Adapt our rating and our awards systems to support a team culture.

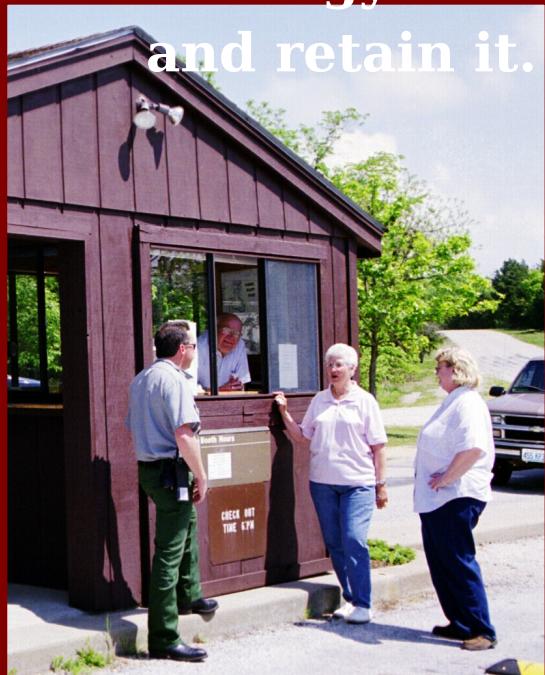
FUTURE HEADQUARTERS



A place where you want to work. A work environment that promotes teamwork, knowledge sharing and communication. Future HQ is about better facilities and automation, but it is also about the freedom to work through tele-work and better virtual links with our field offices. Future HQ is an attempt to give our people more choices in how they do their work and

CAPABLE WORKFORCE

We identify today,
the workforce we'll
need tomorrow,
continuously
mapping out our
strategy to recruit
and retain it.



COMMUNICATIONS

A quantum leap in how we communicate with our customers, the general public and each other moving from a passive communications to proactive communications. We'll do this through better use of existing information



PMBP-ERA SUPERVISOR



An evolution in management style from functional control to empowered teams. The managers job is to train and coach people to serve on project delivery teams.